

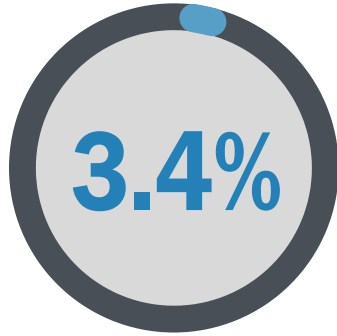
Performance Report

Employment Scorecard



May 2025

Labor Market Data*



Unemployment rate

4,568,075

Labor force



Labor force participation rate

Labor force participation rate

15,161

Initial claims

88,306

Continued claims

Unemployment Insurance

27M

Total benefits paid



3,530



Unpaid pending claims†

920

Pending appeals docket*



Customer Call Center Data

31,870

Total calls handled



5:22min

Average wait time for all calls